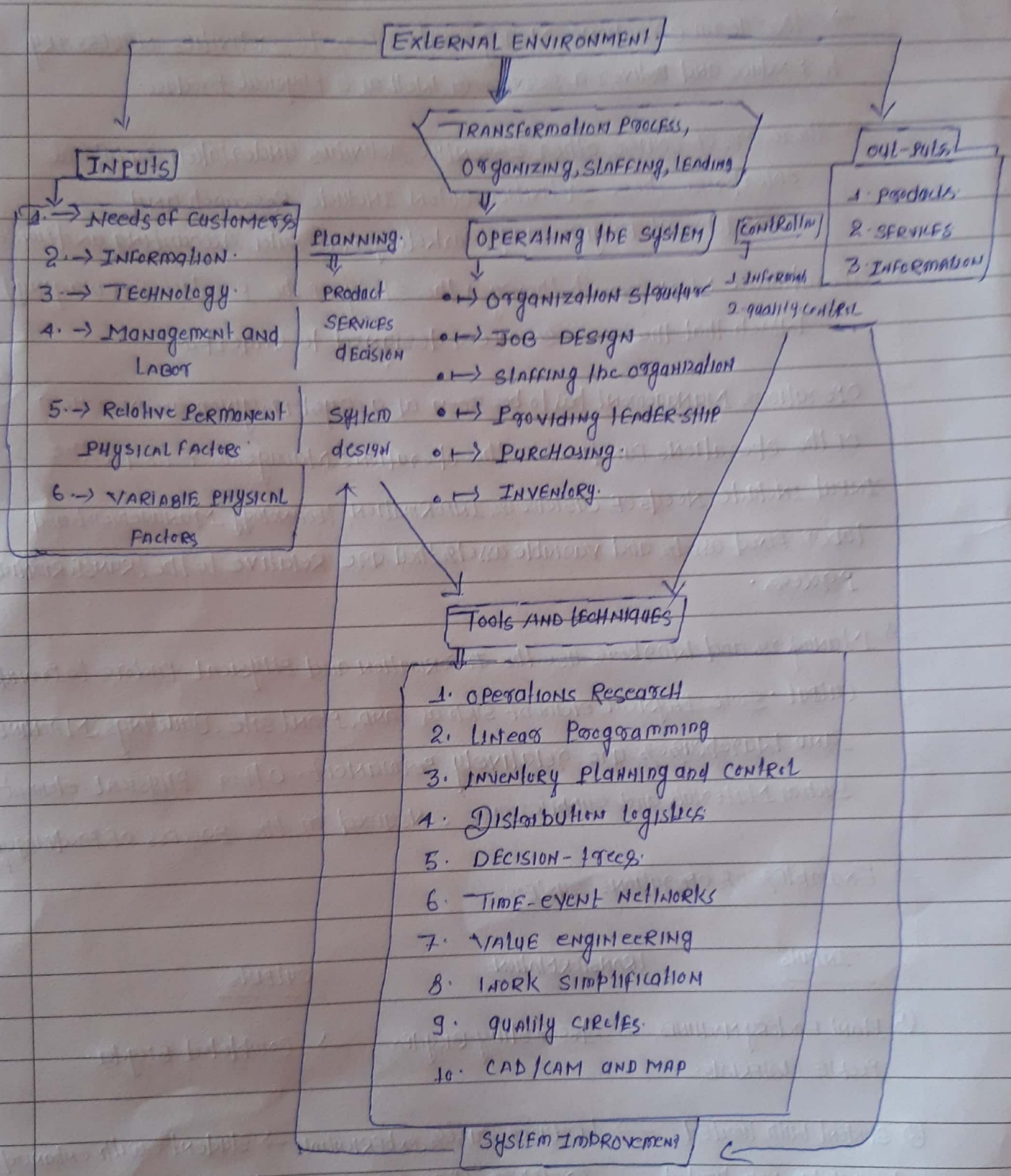


* OPERATIONS-MANAGEMENT SYSTEM:

- The Term Operations Management Refers to Activities NECESSARY to Produce and Deliver a service as well as a Physical Product.
- There are of course other Essential Activities undertaken by typical enterprise. these Activities often include Research and Development, Engineering, Marketing and sales, Accounting and finance.
- ⇒ Operational Management theory is the study of the practice [Managing] which that theory or science is designed to underpin.
- ⇒ Operations Management has to be seen as a system. given an overview of the operations function. In the operations Management model the INPUT include Needs of customers, Information, Technology, Management and Labor, Fixed assets and variable assets that are Relative to the Transformation process.
- ⇒ Managers and Workers use the Information and PHYSICAL factors to provide output. Some PHYSICAL element such as LAND, PLANT site, Buildings, MACHINES AND Warehouses are relatively permanent. Other PHYSICAL elements such as Materials and supplies are consumed in the process of producing output.

⇒ Examples of operations system:

<u>INPUTS</u>	<u>TRANSFORMATION</u>	<u>OUTPUTS</u>
① Plant, Factory machines, People, Materials.	→ Assembling Bicycles	→ Completed Bicycles.
② Student with limited knowledge and limited skills and attitudes.	→ Lectures, cases, experiential exercises, TERM papers.	→ Students with enhanced knowledge, skills and attitudes.



Teacher's Signature :